

Bank in Zimbabwe

SkyVision and Africom’s VPN VSAT service enables Bank to extend its services into rural Zimbabwe

Customer: Bank in Zimbabwe

Field: Financial, Banking

Service: SkyVision VPN

Challenges and Objectives

- Superior Connectivity
- Reliable rural banking services

Why SkyVision?

- Reliability, high quality service
- Creativity, Flexibility, cost-effective solution
- Strong local presence

A Zimbabwean bank required a reliable connectivity solution to interconnect its rurally located branches with its main data center in Harare. The bank selected Africom/SkyVision’s VSAT-based VPN to enable it to extend its reach to the “unbanked” rural population of Zimbabwe and open branches in those areas.

Banking Everywhere

Recent surveys show that currently, only 12% of the rural population in Zimbabwe (where 65 percent of the total population resides) is ‘banked’. By bringing banking services to rural areas, the bank serves as a major vehicle for assisting in the development of Zimbabwe’s rural areas.

Via SkyVision’s VPN service, the bank can provide Zimbabwe’s rural community with reliable, high quality connectivity that fully supports the T24 Core Banking System (CBS), e-mail, Internet and POS in addition to full ATM connectivity.

“SkyVision VPN over VSAT service connection uptime is superior to other access solutions as the uptime is quite high.”

Bank Information & Communications technology Executive

High Performance, Total Reliability

The bank’s core application faced the challenge of being particularly sensitive to satellite link latency. In order to

overcome this obstacle, SkyVision introduced a performance enhancement solution to ensure that all of the bank’s application performance issues were resolved.

“The implementation of the performance enhancement solution introduced by SkyVision has resulted in greatly improved responses and transaction turnaround times for T24 CBS.”

“We appreciate the service we are getting from SkyVision and Africom and we believe that with a WAN acceleration solution, these VSAT connections will become even more superior and eventually, cater for all of our on-site applications.”

“By using SkyVision’s VPN over VSAT service, we can eliminate OFFLINE branch problems in even the remotest of locations and therefore, guarantee improved service – everywhere.”

Online Banking for All

By utilizing SkyVision/Africom’s VPN over VSAT services and solutions, the bank enables all of its customers, no matter where they live, to receive a high level of banking services.

SkyVision supports Africom’s VSAT services and its local iDirect HUB and Teleport in Harare.

For more info go to: www.skyvision.net Customer Logo here